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### Introduced by SEN. WIN GATCHALIAN

## AN ACT REQUIRING PUBLIC TELECOMMUNICATIONS ENTITIES TO PROVIDE NATIONWIDE MOBILE NUMBER PORTABILITY TO SUBSCRIBERS

#### **EXPLANATORY NOTE**

This legislation requires every Public Telecommunications Entity (PTE) to provide subscribers nationwide with Mobile Number Portability (MNP) to facilitate the easy movement of subscribers from one service provider to another without losing their existing mobile numbers. The ability to retain one's existing mobile number even when switching to another service provider will not only benefit the consumer in terms of the unprecedented convenience of maintaining a "mobile identity". It will spur competition and efficiency between and among PTEs who would have greater incentives to genuinely compete with each other, and to therefore provide the best value for their money. It will likewise encourage technological innovation, stimulate demand for telecommunications and boost economic growth<sup>1</sup> – creating a win-win situation for consumers and PTEs alike.

<sup>&</sup>lt;sup>1</sup> See https://www.npac.com/number-portability/what-is-lnp. Last visited on October 28, 2016.

To be sure, the benefits of MNP to the telecommunications industry as a whole have long been recognized by various other countries, including the following:

MOBILE NUMBER PORTABILITY IN OTHER COUNTRIES<sup>2</sup>

YEAR	COUNTRY				
1995	Singapore				
1999	Hong Kong; Netherlands; United Kingdom				
2000	Spain; Switzerland				
2001	Denmark; Norway; Sweden; Macau				
2002	Australia; Belgium; Germany; Italy; Portugal				
2003	Finland; France; Ireland; USA; Luxembourg				
2004	Greece; South Korea; Austria; Cyprus; Hungary; Iceland; Lithuania				
2005	Estonia; Malta; Slovak Republic; Slovenia; Taiwan				
2006	Croatia; Czech Republic; Japan; Oman; Poland; Saudi Arabia; South Africa				
2007	Canada; Israel; Morocco; New Zealand; Pakistan				
2008	Brazil; Bulgaria; Channel Islands; Egypt; Latvia; Macedonia; Malaysia, Mexico; Romania; Turkey				
2009	Dominican Republic; Ecuador; Isle of Man				
2010	Peru; Thailand				
2011	Albania; Colombia; Georgia; Ghana; India; Kenya; Montenegro; Panama; Serbia				
2012	Argentina; Bahrain; Belarus; Bosnia & Herzegovina;				
	Cayman Islands; Chile; Gibraltar; Paraguay				
2013	Azerbaijan; Bermuda; Cape Verde; Costa Rica; Kuwait; Moldova;				
	Nigeria; Qatar; UAE				
2014	Armenia, Honduras; Russia; Sudan				
2015	Jamaica; El Salvador; Jamaica; Kazakhstan; Senegal; Tanzania				
2016*	Afghanistan; Bangladesh; Cameroon; ECTEL; Iran; Rwanda;				
	Sri Lanka; Trinidad & Tobago; Tunisia; Ukraine				
2017*	Afghanistan; Barbados; Haiti; Rwanda; Vietnam				

<sup>\*</sup> Implementation underway/In planning

<sup>&</sup>lt;sup>2</sup> Mobile Number Portability for PNG: Discussion Paper on Costs and Benefits: A Discussion Paper identifying the costs and benefits of the implementation of mobile number portability in Papua New Guinea as required pursuant to Section 189 of the National Information and Communications Technology Act, 2009. See <a href="http://www.nicta.gov.pg/consultative-papers?task=download&id=242">http://www.nicta.gov.pg/consultative-papers?task=download&id=242</a>. Last visited on October 28, 2016.

While there is no law requiring the implementation of MNP in the Philippines, it was reported in July 2005 that the National Telecommunications Commission (NTC) was supposed to have "come up with a proposed set of rules on number portability among fixed line and mobile phone operators."3 Three years later, in September 2008, then NTC Director for its Common Carriers Authorization Department and now Deputy Commissioner, Edgardo V. Cabarrios, said that the NTC "shelved plans for mobile number portability in the market." Cabarrios claimed that it was "technically feasible, but not financially viable" as it was "too costly on the part of the subscribers based on the recommendation of the agency's technical working group." It was not however clear whether such technical working group had taken submissions from number portability clearinghouses.4

Since then, there has been no further attempt at implementing number portability in the Philippines despite the 8-year interregnum, the multiplier effects of technology and innovation in the telecommunications industry which would have made number portability more viable at present, and the best practices we could learn from other countries which have implemented number portability regardless of the level of economic development.

It is the primary goal of this Act to make MNP a reality in the Philippines. Further, given how one's mobile number is increasingly critical to establishing and maintaining one's digital identity and ability to establish relations and transact with other citizens, this Act will also seek to recognize the ability of subscribers to change or switch service providers without losing their mobile numbers as a basic right.

<sup>&</sup>lt;sup>3</sup> See http://www.philstar.com/business/285543/ntc-prepares-rules-phone-number-portability. Last visited on October 28, 2016.

<sup>&</sup>lt;sup>4</sup> See http://www.cellular-news.com/story/Regulatory/33392.php. Last visited on October 28, 2016.

This legislation will "untether the consumers from [their] wireless network," making it "easier than ever to cut the cord." I urge the immediate approval of this bill and make mobile number portability a reality for every consumer everywhere in the country.

<sup>5</sup> SEPARATE STATEMENT OF CHAIRMAN MICHAEL K. POWELL Re: In re Telephone Number Portability; CTIA Petitions for Declaratory Ruling on Wireline Wireless Porting Issues; CC Docket No. 95-116. See https://apps.fcc.gov/edocs\_public/attachmatch/FCC-03-284A1.pdf. Last visited on October 28, 2016.

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#### Introduced by SEN. WIN GATCHALIAN

# AN ACT REQUIRING PUBLIC TELECOMMUNICATIONS ENTITIES TO PROVIDE NATIONWIDE MOBILE NUMBER PORTABILITY TO SUBSCRIBERS

Be it enacted by the Senate and the House of Representatives of the Philippines in Congress assembled:

**SECTION.** 1. Short Title. – This Act shall be known as the "Mobile Number Portability Act."

**SEC. 2.** *Declaration of Policy.* – It is the declared policy of the State to recognize the primary role of the private sector as engine of economic growth and guarantees the right of individuals and private groups, including corporations, to own, establish and operate economic enterprises. Along with this recognition, the 1987 Constitution under its provisions on National Economy and Patrimony states that the use of property bears a social function where all economic agents shall contribute to the common good. The right of corporations to own, establish and operate economic enterprises is therefore subject to the duty of the State to intervene when the common good so demands – including the duty to regulate the acquisition, ownership, use and disposition of private property through the regulation or prohibition of monopolies and combinations in restraint of trade or unfair competition.

- SEC. 3. Guiding Principles for Implementation. This Act declares
- 2 the following as guiding principles:
- 3 a. The basic premise behind a nationwide mobile number portability
- 4 system is to promote competition between and among public
- 5 telecommunications entities by giving consumers the freedom to choose and
- 6 to respond to quality, price and other relevant considerations without
- 7 changing their mobile numbers whenever they change service providers.
- 8 b. In addition to promoting consumer welfare, mobile number portability
- 9 is envisioned to provide powerful incentives for public telecommunications
- 10 entities to compete with each other and to provide consumers with the best
- 11 overall value that they can offer. It will also foster technological innovation
- 12 that will stimulate even greater demand for telecommunications products
- and services and lead to a virtuous cycle of economic growth.

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#### SEC. 4. Definition of Terms. - As used in this Act:

- 16 a. Donor Provider refers to the public telecommunications entity to whose
- 17 network the mobile number belongs at the time the subscriber makes an
- 18 application for porting.
- 19 b. Mobile Number refers to the number series assigned by a public
- 20 telecommunications entity to its postpaid and/or prepaid subscribers.
- 21 c. Mobile Number Portability or MNP refers to the ability of a subscriber,
- 22 whether postpaid or prepaid, to retain an existing mobile number when
- 23 moving from one public telecommunications entity to another without
- 24 impairment of quality, reliability or convenience.
- 25 d. Mobile Postpaid Subscriber refers to any person, natural or juridical,
- 26 who avails of the mobile telecommunications service under a prior
- 27 arrangement with a public telecommunications entity. The subscriber is
- 28 billed after the fact, according to the use of mobile services at the end of the
- 29 monthly billing cycle.
- 30 e. Mobile Prepaid Subscriber refers to any person, natural or juridical,
- 31 who avails of the mobile telecommunications service from a public
- 32 telecommunications entity by purchasing credit in advance of service use.

- 1 The purchased credit is used to pay for mobile phone services at the point
- 2 the service is accessed or consumed.
- 3 f. Porting Application refers to an application made by a mobile
- 4 subscriber to the Recipient Provider to move a mobile number from the
- 5 Donor Provider.
- 6 g. Porting Process refers to the process by which a subscriber moves a
- 7 mobile number from a Donor Provider to a Recipient Provider. In no case
- 8 shall the entire porting process take more than twenty-four (24) hours.
- 9 h. Public Telecommunications Entity or PTE refers to any duly
- 10 enfranchised and authorized public telecommunications entity that offers
- 11 voice, short messaging system (SMS or text), mobile data, value added
- 12 services (VAS) or any other telecommunications services to the public for a
- 13 fee.
- 14 i. Recipient Provider refers to the public telecommunications entity that
- 15 will be providing mobile telecommunications service to the subscriber after
- 16 porting.
- 17 j. Subscriber refers to any person, natural or juridical, who avails of the
- 18 mobile telecommunications service from a public telecommunications entity.

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- 20 SEC. 5. Obligation of Public Telecommunications Entities to
- 21 Provide Mobile Number Portability. It shall be the obligation of every
- 22 PTE to provide nationwide MNP to all mobile subscribers, whether postpaid
- or prepaid. In no case, under penalty of law as provided hereunder, shall the
- 24 benefits of MNP to a mobile subscriber who has decided to switch from one
- 25 service provider to another be delayed, withheld, refused or otherwise not
- 26 delivered by more than twenty-four (24) hours from the time such mobile
- 27 subscriber completes his or her porting application.

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- 29 SEC. 6. Obligation of Public Telecommunications Entities to Set
- 30 Up a Mechanism for Mobile Number Portability. Every PTE shall, within
- 31 the period stated under the implementing rules and regulations of this Act,
- 32 set up a mechanism for the purpose of implementing MNP. It shall
- 33 interconnect directly or indirectly with the infrastructure, facilities, systems

or equipment of other PTEs and not install network features, functions or capabilities that will impede the implementation of a nationwide MNP system.

SEC. 7. Obligation of the Recipient Provider. – The Recipient Provider shall complete the porting process within a period of twenty-four (24) hours from the time of receipt of the mobile number porting application from the subscriber. Within such 24-hour period, it must transmit the mobile number porting application to the Donor Provider for the purpose of clearing the mobile number for porting. Upon notification that the mobile number has been cleared for porting, it shall immediately activate the subscriber's ported number under its network.

**SEC. 8.** Obligation of the Donor Provider. – The Donor Provider shall, within the same 24-hour period provided under Section 7 of this Act, clear the mobile number for porting. It shall however continue to provide all subscribed telecommunications services to the subscriber until the mobile number has been completely ported to the Recipient Provider. The porting process shall be deemed complete upon the subsequent activation of the mobile number under the network of the Recipient Provider.

**SEC. 9**. **Cost of Mobile Number Portability.** – Every PTE shall provide mobile number portability to subscribers completely free of charge.

**SEC. 10.** *Penalties.* – For every failure to comply with, or for every instance of violation of any provision of this Act, the PTE shall pay a fine of Three Hundred Thousand Pesos (\$\mathbb{P}\$300,000.00) for the first offense, and a fine of Five Hundred Thousand Pesos (\$\mathbb{P}\$500,000.00) for the second offense. In case of a subsequent offense, the penalty shall be a fine of One Million Pesos (\$\mathbb{P}\$1,000,000.00) and revocation of the PTE's franchise to operate.

SEC. 11. Implementing Rules and Regulations (IRR). - Within ninety (90) days from the effectivity of this Act, the National

Telecommunications Commission, in coordination with other concerned agencies, shall promulgate rules and regulations and other issuances as may be necessary to ensure the effective implementation of this Act.

The rules and regulations shall provide an expeditious framework to govern all relevant aspects of MNP including, but not limited to, the following factors: 1) the period of time to be given for PTEs to comply with the provisions of this Act and set up a mechanism for the purpose of implementing nationwide MNP; 2) the specific rights and obligations of the Donor and Recipient Providers, and other parties to the porting process; 3) the coordinated procedure to be followed by each party in processing a mobile number porting application, including the specific time limits given to every party to complete the required steps in the entire porting process which process shall, in no case, exceed twenty-four (24) hours; and, 4) the measures to ensure the least amount of disruption of service to the consumer when implementing mobile number portability.

**SEC. 12.** Separability Clause. – If any provision of this Act is held invalid or unconstitutional, the other provisions not affected thereby shall remain in full force and effect.

**SEC. 13.** Repeating Clause. – All laws, decrees, executive orders, proclamations, rules and regulations, and issuances, or parts thereof which are inconsistent with the provisions of this Act, are hereby repealed, amended or modified accordingly.

**SEC. 14.** Effectivity Clause. - This Act shall take effect fifteen (15) days after its publication in the Official Gazette or in at least two (2) newspapers of general circulation.

Approved,